



## Lone Civilian Inc. grants the following warranty

If this product or any part of the product fails due to a defect in materials or workmanship within the first year, Lone Civilian Inc. will, at its own discretion, repair or replace the product or part free of charge. Simply contact Lone Civilian Inc. by email for instructions on obtaining repair or replacement. Return of the defective product or part at the customer's expense, along with proof of purchase, may be required. This one-year warranty applies only to defects in materials and workmanship, and does not cover products which have been abused, altered, damaged, misused, cut, put under high pressure, submerged in water, suffered impact, heated, frozen, incorrect or inadequate maintenance, installation or care, Normal wear and tear, negligence, accidents or shipping damage. **THIS WARRANTY IS LIMITED TO REPAIR OR REPLACEMENT ONLY.** This one-year warranty does not cover the fee for shipping, handling, packing, return postage, and insurance which will be incurred by the customer.

Claims for defective merchandise must be made within ONE year from invoice date. Claims for missing parts must be made within 3 calendar days after the merchandise is received. Any claim for defective merchandise returns must be packed in original packaging. We reserve the right to specify that items be returned to the original warehouse for inspection. Pictures are required to claim defective merchandise, along with a copy of the original invoice. If the claim is justified, the item(s) or part(s) will be repaired or replaced. It is our policy to replace parts whenever possible.

Please retain invoices for one year for warranty purposes.

